

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN

RESOLUTIONS

| Resolution No. | Sponsor | Title | Date Intro | Date of Presentation | Date Adopted | Date Referred | Referred to | PUBLIC HEARING DATE | DATE AUTHORS REPORT FILED | NOTES |
|----------------|--------------------|---|----------------------|----------------------|--------------|---------------|-------------|---------------------|---------------------------|-------|
| 514-37 (COR) | Therese M. Terlaje | Relative to recognizing and congratulating Marina Sato on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors. | 9/5/24 10:27 a.m. | 9/8/24 7:00 p.m. | | | | | | |

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
2024 (SECOND) Regular Session

Resolution No. 514-37 (COR)

Introduced by:

Therese M. Terlaje *TMT*

Relative to recognizing and congratulating Marina Sato on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.

1 **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***
2 ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3 **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the
4 achievements of the dedicated professionals in our hospitality and tourism industry who
5 have committed themselves to serving our community with excellence, upholding the
6 highest standards, and contributing significantly to the well-being and satisfaction of
7 our people and visitors alike; and

8 **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the
9 island’s economy, welcoming visitors from around the world to experience the unique
10 beauty, culture, and warmth of the *CHamoru* people; and

11 **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist
12 accommodations play a crucial role in ensuring that visitors experience the highest
13 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the
14 overall reputation of Guam as a premier travel destination; and

1 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,
2 encompassing meticulous attention to detail, the maintenance of guest rooms and
3 common areas, the management of laundry services, and the provision of a welcoming
4 environment that reflects the spirit of hospitality for which Guam is known; and

5 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam's
6 hospitality industry, providing guests with a first impression of the island's commitment
7 to excellence, and frequently going above and beyond to accommodate the diverse
8 needs and preferences of visitors; and

9 **WHEREAS**, the dedication and hard work of Guam's housekeepers contribute
10 significantly to the success and sustainability of the island's tourism sector, directly
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion
12 that drives economic growth; and

13 **WHEREAS**, housekeepers in Guam's hospitality industry not only support the
14 visitor experience but also play an integral role in maintaining public health and safety
15 by adhering to rigorous sanitation protocols, especially in the wake of global health
16 challenges, thereby protecting both visitors and the local community; and

17 **WHEREAS**, the contributions of housekeepers extend beyond the confines of
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam's
19 natural environment, ensuring that the island remains a pristine and attractive
20 destination for generations to come; and

21 **WHEREAS**, the Guam Hotel and Restaurant Association (GHRA) recognizes
22 exceptional individuals within the hospitality industry through the "*Most Valuable*
23 *Housekeeper Award*" to honor those who have demonstrated outstanding dedication,
24 reliability, and contributions to their respective establishments; and

25 **WHEREAS**, Marina Sato has been a valued member of the Guam Plaza Resort
26 since 2020, serving as a Steward with unwavering dedication; and

1 **WHEREAS**, Marina is known for her proactive and consistent approach to her
2 work, maintaining a positive attitude regardless of the circumstances and consistently
3 focusing on her job with diligence and care; and

4 **WHEREAS**, she has demonstrated exceptional reliability, showing up rain or
5 shine, during the challenges posed by COVID-19, typhoons, slow seasons, and holiday
6 periods, always ready to perform her duties to the highest standards; and

7 **WHEREAS**, Marina's dedication and strong work ethic have earned her the
8 respect of her colleagues and management, making her an essential part of the Guam
9 Plaza Resort team; now, therefore, be it

10 **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*
11 *Liheslaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and
12 congratulate Marina Sato on the nomination of the Guam Hotel and Restaurant
13 Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend
14 her contribution to our island’s hospitality industry and Guam’s visitors; and be it
15 further

16 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules
17 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of
18 the same be thereafter transmitted to Marina Sato; and to the Honorable Lourdes A.
19 Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY
OF SEPTEMBER 2024.**